



Register Now for These Chamber Workshops

1 Key Strategies to Powerful Presentations

Presented by: Grace W. B. Elsner, Organization Development & Training
Thursday, March 4th, 8 - 10 a.m.
On the Go Cafe, 11 York St., Hanover
\$25/person; continental breakfast included

Would you like to be able to motivate, persuade and capture the attention of an audience? Feel more confident in making presentations? You can! Join us to learn some of the key skills and strategies for speaking powerfully to an audience of one or one thousand.

2 Workplace Bullying

Presented by: Lynda Randall, New Level Advisors, LLC
Thursday, March 11th, 11:30 a.m. - 1:30 p.m.
Hanover Chamber office
\$25/person; lunch included

When consulting with companies to help improve their cultures, one of the most distressing findings is that the boss is a bully. Drs. Ruth and Gary Namie have done groundbreaking work in bullying in the workplace. According to them, workplace bullying is defined as repeated, malicious, health-endangering mistreatment by one or more employees. Zogby International conducted 7,740 online interviews and found that workplace bullying is an epidemic and that 74% of bullies are bosses. Women are targeted more frequently (57%), especially by other women (71%). Learn what to do and how to handle the workplace bully.

3 Making Strategic Choices When Conflict Arises

Presented by: Grace W. B. Elsner, Organization Development & Training
Thursday, April 8th, 8 - 10 a.m.
\$25/person; continental breakfast included

When conflict arises, what do you usually do? Confront? Give in? Avoid it altogether? We can manage conflict most effectively by actively choosing how we respond. Join us to explore the advantages and disadvantages for the five modes of handling conflict and learn strategies for managing conflict effectively. The program will conclude with a review of a workplace hypothetical termination situation.

Please register

637.6130

office@hanoverchamber.com

Advanced registration is greatly appreciated.
Cancellations made within 48 hours of the event are nonrefundable.



Registration Form

Please complete and return to the Hanover Area Chamber of Commerce, 146 Carlisle Street, Hanover, PA 17331. Fax: 637.9127 email: office@hanoverchamber.com

Business Name: _____ Address: _____

Phone: _____ Fax: _____ Email: _____

Key Strategies to Powerful Presentations Attendee names: _____

Workplace Bullying Attendee names: _____

Making Strategic Choices When Conflict Arises Attendee names: _____

Please indicate payment preference. Check enclosed Please charge my credit card

Card No.: _____ Visa Mastercard Expiration: _____
(circle one)

(Signature) (Date)



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